

# best time to visit

High and low seasons are determined by a combination of demand and weather conditions, with tropical destinations always at a premium during European and North American winters. Please note the availability of facilities can be affected by the season or the weather, some hotel restaurants closing completely during periods of lower occupancy or live entertainment is cut back from nightly to occasional.

## The Caribbean & Mexico

The Caribbean and Mexico's high-season is mid-December to mid-April, with hotel occupancies and prices reflecting this. Weather-wise, however, the islands can be visited year-round, although expect higher temperatures, more rainfall and increased hurricane activity between July and October.

## Egypt

Egypt is one of the sunniest countries in the world and, apart from a 50-mile strip of Mediterranean coastline, enjoys a hot desert climate. It can therefore be visited at any time of the year with little fear of rain, although it is best to avoid the fierce heat of the summer months from April to August. The holy month of Ramadan commences on 11th August in 2010 and 1st August in 2011.

## Dubai

Dubai has a hot desert climate with seasonal extremes. The ideal time to visit is between October and April when the temperature hovers around a comfortable 25°C. From May to September it becomes extremely hot, up to 48°C, with high humidity levels reaching 90%. The holy month of Ramadan commences on 11th August in 2010 and 1st August in 2011.

## Oman

Oman enjoys a hot desert climate with little or no annual rainfall, except in the southern Dhofar region around Salalah. The heat during the summer months is fierce, particularly in the interior of the country, so it is best to travel between November and March. The holy month of Ramadan commences on 11th August in 2010 and 1st August in 2011.

## Kenya & Tanzania

East Africa has two seasons - summer from December to March and winter from June to October. These are divided by the 'short rains' in November and the 'long rains' from mid-March to the end of May. The climate is typically tropical at this time of year with bright mornings and two to three hours of rain in the afternoon. It is advisable to avoid Kenya's Watamu Beach between April and October when on-shore winds deposit seaweed on the shoreline. Although wet up country, November is usually dry on the coast.

## Mozambique

Mozambique is at its best from April to May and from September to November when rainfall is low and temperatures average around 27°C. June to August is also a good time to travel although temperatures will be a little cooler. It is possible to travel at the start and the end of the rainy season in December and March, provided you do not mind the heat, but best to avoid the height of the rains in January and February.

## The Seychelles

Temperatures alter very little, although rainfall levels vary considerably. The period between November and March is definitely the wettest, with most rainfall falling between mid-December and mid-January. There is less rainfall May to September, with June to August the driest months.

## Mauritius

The high and low-seasons in Mauritius are slightly less well-defined, although maximum demand again falls between December and April. These are also the hottest and rainiest months, however, and cyclones, though rare, can be experienced during this time. Weather-wise, April to June and September to November are the most pleasant months.

## The Maldives

The high-season in the Maldives is December to April, as the weather is hot and there is less chance of rainfall. This is also the best time to scuba-dive due to increased water clarity. Between May and October, it is wetter and windier, with May and June particularly showery and best avoided.

## Thailand

The optimum time to visit mainland Thailand is in the 'winter' months from November to March. April is dry but oppressively hot before the rains arrive in May. The islands of Phuket and Krabi also have rains from May to October although there are often protracted periods of good weather in July and August. Koh Samui receives most of its annual rainfall between October and mid-January.

## Malaysia

Monsoon rains hit the west coast of peninsular Malaysia from July to September, so the best time to visit such destinations as Penang, Pangkor Laut and Langkawi Island is from October to May.

## Indonesia

The Indonesian islands of Java and Bali lie only a few degrees south of the Equator, so the climate is hot and tropical throughout the year. October to March are the wettest months, so it is best to travel between April to September.

## Australia

Australia has two climatic zones - the tropical zone in the north and the temperate zone in the south. The southern areas (including Sydney, Melbourne, Adelaide and Perth) enjoy a Mediterranean climate with four seasons. These are at opposite times to those of the northern hemisphere. In Australia's tropical north, the 'dry' season (May to October) is a wonderful time to visit, whilst the 'green' season (November to April) brings higher humidity and warm tropical showers.

## Fiji

Cooled by the gentle breezes of the Pacific, the climate in Fiji is sunny and pleasant. From November to April it is warmer and more humid and from May to October cooler and drier with average temperatures of 30°C. The temperature remains the same throughout the year but humidity increases between October and March. January to March are traditionally the wet months.

## French Polynesia

The islands of French Polynesia enjoy a tropical climate. The temperature, which is always pleasant, is cooled by the trade winds of the Pacific that blow throughout the year. The average ambient temperature is 29°C, and the waters of the lagoons are fairly constant at 26°C. Further from the equator, the southern archipelagos enjoy cooler temperatures. The wet season is January to March.

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
	☀️	☀️	☀️	☀️	☀️	☀️	☀️	☀️	☀️	☀️	☀️	☀️
BARBADOS	29/3	29/1	30/1	30/1	31/2	30/4	30/6	31/6	30/7	30/7	30/8	29/4
GRENADA	29/4	29/3	29/2	30/2	30/4	30/7	30/6	31/6	31/8	31/9	30/10	29/5
ST. LUCIA	28/5	28/4	29/4	31/3	31/6	31/9	31/9	31/11	31/10	31/9	29/9	28/8
ANTIGUA	28/3	28/2	28/2	29/3	30/4	30/4	31/5	31/5	31/6	31/6	29/6	29/4
NEVIS	27/4	27/2	28/2	28/2	29/4	29/4	30/4	30/5	30/6	29/6	29/5	28/4
JAMAICA	31/1	31/1	31/1	32/1	32/4	33/3	34/1	33/4	33/4	32/7	32/3	32/1
VIRGIN ISLANDS	26/3	27/2	28/2	29/3	29/5	30/3	30/4	31/5	30/6	29/5	28/7	26/5
TURKS & CAICOS	28/2	28/1	28/1	29/2	30/4	32/9	32/6	32/8	32/7	31/7	29/2	28/2
MEXICO (CANCUN)	26/3.5	27/2.2	28/1.6	30/1.6	31/4.6	31/7.0	31/4.3	32/5.9	31/9.0	30/8.6	29/3.8	27/4.3
EGYPT (SHARM EL SHEIKH)	21/8	21/8.2	23/9	26/10	29/11	32/12	32/12	35/12	31/12	27/10	26/9	23/9
DUBAI	24/0	25/1	28/1	32/0	37/0	39/0	41/0	40/0	39/0	35/0	31/0	26/1
OMAN	26/1	27/1	29/0	34/0	39/0	41/0	39/0	36/0	32/0	34/0	30/0	27/1
KENYA (MALINDI)	28/1	28/1	29/2	28/5	27/8	26/4	25/3	25/2	25/2	26/3	27/4	28/3
TANZANIA (ZANZIBAR)	28/2	28/2	28/5	27/13	25/11	25/2	24/1	25/1	25/2	26/2	27/7	27/5
MOZAMBIQUE	29/8	28/8	27/8	26/5	24/4	22/3	21/0	22/2	25/1	26/0	27/2	28/5
SEYCHELLES	30/15	30/10	31/7	31/7	31/5	29/2	28/3	28/4	29/5	30/8	30/8	30/11
MAURITIUS	29/10	29/10	29/9	28/5	27/4	25/4	24/2	24/2	25/2	26/3	28/2	29/5
THE MALDIVES	31/2	31/1	32/1	32/2	31/7	31/12	31/9	31/8	30/6	30/7	30/5	30/3
THAILAND (PHUKET)	30/1.4	31/1.5	32/2.9	31/5.0	30/11.7	30/10.4	30/8.5	30/9.6	29/12.9	29/12.4	29/7.6	29/3.1
THAILAND (KOH SAMUI)	30/2.1	32/0.7	33/1.6	33/4.5	32/10.1	32/5.5	32/4.5	32/5.4	31/7.9	31/9.3	30/12.6	29/8.5
MALAYSIA (LANGKAWI)	32/3	32/4	32/6	32/8	31/9	31/7	31/8	31/9	31/13	31/5	31/10	31/4
INDONESIA (BALI)	30/8.9	30/11.0	30/8.4	30/5.4	30/3.7	29/2.2	29/1.0	29/0.2	30/0.2	30/0.7	30/2.4	29/6.5
AUSTRALIA (CAIRNS)	31/16	31/17	31/17	29/7.5	27/3.7	26/2	26/1	27/1	28/1.4	29/1.5	31/3.5	31/7
AUSTRALIA (ADELAIDE)	29/0.8	29/0.4	26/0.9	22/1.5	19/2.2	16/3	15/3.2	16/2.7	19/2.4	22/1.7	25/1.2	27/1.2
AUSTRALIA (PERTH)	32/0.3	32/0.6	29/0.6	25/1.6	21/4.2	19/6.8	18/6.4	18/4.6	20/2.7	22/1.8	25/1.1	29/4.5
FIJI	30/11	30/11	30/14	29/12	29/10	29/7	30/5	30/8	28/8	29/8	31/10	32/12
FRENCH POLYNESIA	30/10	30/10	30/17	30/6	30/4	29/3	29/2	29/2	29/2	30/3	31/6	32/9

The above temperatures are the maximum average temperatures in degrees Celsius. The rainfall is recorded in inches. This information should be treated as a guide only.

## get your holiday off to a flying start with British Airways

When you travel with The Ultimate Travel Company you can be sure that your holiday will represent the highest standards in quality and value. Naturally, your enjoyment, comfort and safety are of paramount importance to us, which is why we only use scheduled airlines and why we prefer to use British Airways.

With British Airways, we can offer our clients a standard of service, comfort and flexibility that only a world class airline can provide. This includes regional departures, upgrade options with use of airport lounges and a choice of cabin.

Choose from the excellent value World Traveller, or World Traveller Plus and treat yourself to extra legroom, recline and space at an affordable price. Indulge in the renowned Club World or, the ultimate in travel luxury, First.

Whatever your requirements, The Ultimate Travel Company and British Airways will do everything possible to ensure that your holiday enjoyment starts from the time you decide to travel to the time that you return home.



Club World



# general information

## The Company

The Ultimate Travel Company is a fully bonded IATA tour operator with an ATOL licence granted by the Civil Aviation Authority (CAA). Our sales consultants have many years experience matching discerning clients with the finest hotels, and we pride ourselves on providing a very personal service, tailored to suit individual requirements.

## The Hotels

Whilst our featured hotels are the best available, that does not mean all of them are right for you. To some people 'luxury' means a secluded rustic retreat, whilst to others nothing less than a glamorous international resort will do. That is why it is so important you first read our brochure descriptions and then take advantage of our own personal knowledge. Please also note that amenities do vary from hotel to hotel. While our properties offer most home comforts, in some cases air-conditioning or bathtubs may not be available and TV's are regularly omitted if they are felt to be intrusive. We have tried to include this information in our hotel descriptions, but please do not hesitate to double check with us if any item is very important to you. All brochure descriptions are based upon inspections made by us, or information passed to us, but changes can sometimes be made with no advance notice. When we become aware of significant changes we will advise you or your travel agent as soon as possible before departure. The hotels featured are not a definitive list, but a selection of our favourites, which hopefully demonstrate the wide variety of choices available. If a particular property is not featured, please do not hesitate to ask for information as we will invariably know the hotel and have access to excellent and competitive rates.

## Hotel Refurbishments

Hotels are continually making refurbishments, although they tend to restrict most repairs to the low-season months or their closure periods. We will, of course, advise you of any significant maintenance work known to us at the time of your enquiry.

## The Travel Arrangements

The prices quoted in this brochure are based upon economy class travel on the services of scheduled international airlines. Any internal travel involves local scheduled airlines or charter companies.

We can offer very competitively priced flight upgrades (round trip or one way) to Business and First Class on international flights to all the destinations featured in this brochure. (World Traveller Plus / Premium Economy is available for certain destinations only) This can greatly enhance the enjoyment of a tour, with dedicated check-in desks, extra luggage allowance, pre-departure lounges, more comfortable seating and a choice of menu and fine wines. The supplementary cost, which can represent a significant saving over published fares, is available on request. We can also arrange add-on flights from United Kingdom regional airports.

When you arrive at your destination you will be met by one of our representatives and transferred by private vehicle to your hotel. In just a few cases, boat trips are necessary or the hotel provides the transfers and these may be shared with other guests.

## The Service

Our service does not end the moment we issue your travel documents. We have local representatives on most of our islands who will be pleased to give you assistance with local information and car hire etc. And whilst we are confident that problems will be rare, they are also best placed to help should you have any difficulties whilst you are overseas. When we do not provide a local representative, please contact the General Manager of the hotel. Should no one be able to resolve the problem to your satisfaction, please call us collect on 020 7386 4646 and we will do our very best to ensure you enjoy the remainder of your holiday.

## Brochure Prices & Special Offers

The 7-night prices shown include economy class international and (overseas) internal flights, accommodation based upon two sharing (shown if other than this), meals as detailed, mandatory hotel taxes and service charges, the services of representatives (where applicable), as well as private transfers (where applicable). Please note that on some meal plans, hotels will restrict which restaurants you can eat in and a credit will be given when eating in à la carte venues. In fully-inclusive resorts, drinks usually exclude champagne and are only served by the glass. The prices shown are the minimum available and individual quotations will be given based upon your date and class of travel, as well as your preferred room grade. Special offers are available on request so please discuss them with your travel consultant.

## Passports & Visas

A ten year passport with a minimum six month validity is required of all destinations in this brochure.

At the time of writing, British Passport holders require visas to visit the following countries featured in the brochure: Egypt, Oman, the Maldives, Bali and Australia. Visas for Egypt and Oman are organised by our agents and are included in the cost. Visas for the Maldives are issued free of charge on arrival. Visas for Bali are also obtainable on arrival, currently at a cost of \$25. Visas for Australia must be applied for prior to departure from the United Kingdom.

Other nationalities not in possession of a British Passport should check entry requirements with the individual Embassies. Please note rules do change, so all clients are responsible for ensuring they conform to requirements.

## Vaccinations & Health

At the time of writing, no vaccinations are compulsory for any country featured in the brochure. However, we recommend Hepatitis A, Typhoid, Polio, Tetanus and anti-malarial prophylactics for certain Eastern destinations. Please either ask your Travel Consultant for further details or call the Travellers Healthline at the Hospital for Tropical diseases on 020 7950 7799.

## Additional Services

Please do not hesitate to ask us to help with any of the following:- hotel reservations at U.K. airports; chauffeur service to and from Heathrow, Gatwick or Manchester; airport parking and provincial departures, as well as car hire overseas. Prices are readily available on request.

# booking form

Name of Tour	Departure Date
--------------	----------------

Persons to be booked						
	Surname (as shown on passport)	Forename (as shown on passport)	Title	Date of Birth	Nationality	Passport number & expiry date
1						
2						
3						
4						

Address for correspondence		
		Post code
Home Tel	Company Tel	Facsimile
Mobile Tel	Email	

Type/number of rooms required*				Special Requests	
Twins	Doubles	Singles	Triples	Dietary Flights (Seating*, First or Business Class air travel etc.) Other	
*Hotel beds and aircraft seating can be requested but not guaranteed					

**Insurance**  
It is imperative that you take out adequate insurance, and you should ensure that you have ample cover, particularly for cancellation and medical emergency. In order that we may assist you in case of an emergency, you must advise us of your insurance details. If you have this information already, please state the details below, or alternatively let us know as soon as you have obtained cover. If you do not already have your own insurance, please do not hesitate to contact us and we will be happy to suggest recommended insurers to you.

My Insurers are	Insurers' Emergency Contact Number

**PAYMENTS ENCLOSED**

Cheques should be made payable to THE ULTIMATE TRAVEL COMPANY LTD. If your booking is made within eight weeks of departure, full payment must be sent with this booking form.

Deposits for  persons @ 15% of the total holiday cost or £250 per person - whichever is greater

Full payment (if booking less than eight weeks before departure)

**TOTAL**

**CREDIT CARD PAYMENTS**

Ultimate Travel accepts payment by the credit cards shown below. Please tick the relevant box.

Visa  
  Mastercard  
  Maestro/Delta  
  Issue No (Maestro only)

I wish to pay by the credit card shown here. Please charge my Credit Card Account the sum of £  Card expiry date  /  Security Code (last 3 digits on reverse of card)

Credit Card Number

Name (as shown on credit card)

**Note:** deposit payments can be made by credit or debit card free of charge. Balance payments can also be made by debit card free of charge, but will attract a 2% levy if made by credit card.

Cardholder Signature  Date

The booking conditions regarding the holiday have been read and accepted by me on behalf of all persons named on this booking form by whom I am duly authorised to make this agreement. I have also read and understood the information regarding insurance cover for the holiday, and confirm that I have already provided, or will provide no later than eight weeks prior to the date of departure, full details of my/our insurance cover.

Signature	Date
-----------	------

How did you hear about The Ultimate Travel Company?

Recommendation  
  Internet  
  Advertising  
  Press / magazine article  
  Television programme  
  Other (please specify)



# booking conditions

The tours featured in the brochure are operated by The Ultimate Travel Company Limited, which is registered in England under company number 3528325. This brochure was published on 1st September 2009.

## Making Your Booking

Please complete the booking form and forward it to The Ultimate Travel Company Ltd, together with your non-refundable deposit of 15% of the total holiday cost or £250 per person (whichever is the greater) made payable to The Ultimate Travel Company Limited. On occasion some tours may require a higher deposit, in which case you will be advised at the time of booking. If you are booking less than 8 weeks prior to departure, the full cost of the tour is payable. On receipt of your booking form and deposit we will confirm your booking in writing, then approximately 8 weeks before departure we shall send you further information relevant to the tour that you have booked, together with a final invoice, which will also show any surcharges due (if applicable). You must pay the invoice within 10 days of the invoice date otherwise we reserve the right to treat the booking as cancelled and apply the cancellation conditions as set out below. Your travel documents are dispatched about 7/10 days before the tour departs.

## Airlines & Other Suppliers

The Ultimate Travel Company Limited, acts only as agents for the owners of accommodation and services provided, for all carriers by air or otherwise and for road transport proprietors, and all bookings must be accepted subject to the ticket or transport conditions and regulations of the carriers or transport proprietors, and also subject to the laws of the country in which such carriage or other facility is required.

## Passport, Visas & Health

All clients are personally responsible for ensuring that they have a valid passport, relevant visa/s and conform to the health regulations required by the country/s that will be visited during the tour. The Ultimate Travel Company Limited can provide a service to obtain/renew passports and visas. Advice on health requirements may be obtained from your GP, or alternatively from the Department of Health leaflet Advice on Health for Travellers, which may be obtained from us, or the Dept of Health.

## Exchange Rates

Prices in this brochure are based upon exchange rates published in the Financial Times on 31/07/09 - namely \$1.65 / €1.17 per £ Sterling.

## Surcharges

The price of your travel arrangements may be varied due to changes in: transportation costs e.g. fuel, scheduled air fares and any other airline surcharges which are part of the contract between airlines (and their agents) and us, Government action such as increases in VAT or any other Government imposed increases, currency in relation to adverse exchange rate variations. In the case of any small variation, an amount equivalent to 2% of the price of your travel arrangements, which excludes any amendment charges, will be absorbed or retained. For larger variations this 2% will still be absorbed for increases but not retained from refunds. In either case there will be an administration charge of £1.00 per person together with an amount to cover agents' commission. If this means that you have to pay an increase of more than 10% of the price of your travel arrangements, you may cancel your travel arrangements and receive a full refund of all monies paid, except for any amendment charges. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. Whether you cancel or not you will also be entitled, on the terms set out in respect of major changes in the 'Alterations by The Ultimate Travel Company Limited' paragraph below, to accept an offer of alternative travel arrangements from us if we are able to do so and compensation as set out below. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

## Cancellation

You or any member of your party may cancel your tour at any time providing that the cancellation is made by the person who signed the booking form and is communicated in writing. As this incurs administration costs we will retain the deposit and in addition will apply cancellation charges as shown below:

Period before departure within which Sum of cancellation charge shown as a written cancellation is received: percentage of the holiday price:

More than 60 days Deposit

More than 22 days 50%

More than 15 days 75%

14 days or less 100%

If you are obliged to cancel, you may, with reasonable notice, transfer your booking to a third party who satisfies the conditions required taking that tour, but we will retain your deposit to cover the administration cost for the transfer.

## Alterations by The Ultimate Travel Company Limited.

We will do our utmost to provide the tour arrangements that have been confirmed, but we must retain the right to modify or cancel any tour, flight schedule, accommodation or arrangement, if unforeseen circumstances amounting to 'force majeure' arise. In such circumstance, we will inform you as soon as possible, and, should the change be such that it alters the nature of the tour, we shall give you the choice of an alternative tour or a full refund of all money paid. In recognition we will absorb all financial loss consequent upon cancellation due to 'force majeure'. We shall not cancel any tour for reason of political tension or natural disaster unless specifically recommended to do so by the Foreign Office.

## Alterations by you

We will do our best to make any alterations you may require after confirmation has been issued, subject to availability and to the payment for any increased costs relevant to the change. Any requests for alteration to an itinerary should be made in writing and signed by the signatory of the original Booking Form. If alterations are made less than 8 weeks prior to departure, an additional £50 per booking charge will be levied together with any communications costs incurred.

## Tour Cancellation

The prices of tours are based on a varying minimum number of passengers travelling. If this minimum number is not reached, at least 8 weeks prior to the scheduled departure date we will either, cancel the tour and offer a refund in full, or we may propose a supplementary charge to enable said tour to operate, subject to the passenger's agreement.

## Our Liabilities

We do not exclude or limit any liability to our clients which may arise from proven negligence by any person employed directly by us or by our suppliers and subcontractors, servants or agents of the same whilst acting in the course or their employment (other than air and sea carriers performing any domestic internal or international carriage of whatsoever kind) in respect of death, bodily injury or illness. Such liabilities shall be subject to English law and all proceedings shall be within the exclusive domain of the English courts. We shall endeavour to afford general assistance to our clients in the event of illness, injury or death during the period of the tour. We accept responsibility for ensuring that all parts of the tour are supplied as described and that all services shall reach a reasonable standard. These obligations and responsibilities shall be limited to where international conventions in respect of air or sea carriers apply. Naturally we cannot assume responsibility for loss or expense due to war, riots, strikes, terrorist activities or natural disaster.

## Travel Insurance

It is imperative that you take out adequate travel insurance to our reasonable satisfaction. We will require you to let us have evidence of your insurance at least 8 weeks prior to departure or at the time of booking if later. We reserve the right to terminate your booking if you fail to obtain travel insurance cover. Particular care should be taken to ensure that you have adequate cover, in particular for cancellation and emergency repatriation in the event of medical problems.

## Complaints & Arbitration

We will always endeavour to resolve any complaints on the spot. However, if the matter cannot be resolved, you must write to Nick Van Gruisen, Managing Director, within 14 days of the end of the tour. We will endeavour to resolve the problem as promptly as possible. In the unlikely event that the problem is not amicably resolved the case may be referred to arbitration, if the customer so wishes, under a special Scheme arranged by the Association of British Travel Agents, and administered independently by the Chartered Institute of Arbitrators.

The scheme provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. The Scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The Scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,000 on the amount the arbitrator can award per person in respect of this element. The application for arbitration and Statement of Claim must be received by the Chartered Institute of Arbitrators within nine months of the date of return from the holiday. Outside this time limit arbitration under the Scheme may still be available if the company agrees, but the ABTA Code does not require such agreement. Full details will be provided on request or can be obtained from the ABTA website ([www.abta.com](http://www.abta.com)).

## Credit Card Payments

We do have the facility to accept payment by most credit card companies, however a service charge of 2% of the value of the relevant payment will be levied to cover costs incurred. This does not apply to Maestro or Delta cards.

## Baggage & Personal Effects

These remain your responsibility and risk at all times.

## Tour Leaders

Where applicable, a tour leader, in conjunction with the appropriate medical advice if applicable, has the right to disqualify any client at any time during the course of the tour, if considered necessary for the medical well being or safety of the individual or in the tour leader's opinion, the client's actions materially are affecting the enjoyment of the tour for the remainder of the group. Any decision with regard to any reimbursement for any part of the tour not completed will be decided between the Managing Director of The Ultimate Travel Company Ltd and the tour leader.

## Data Protection Statement

Please be assured that we have measures in place to protect the personal booking information held by us. This information will be passed on to the principal and to the relevant suppliers of your travel arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking companies. If you travel outside the European Economic Area, controls on data protection may not be as strong as the legal requirements in this country. We will only pass your information on to persons responsible for your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we will be unable to provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Full details of our data protection policy are available upon request.